- MSU Extension program institutes:
  - •Greening Michigan Institute
  - Agriculture and Agribusiness Institute
  - •Children and Youth Institute
  - Health and Nutrition Institute



Andy Northrop, M.A.

Greening Michigan Institute Educator, Chair for Tourism Group

# Understanding Tourism for Michigan Communities (UTMC)

Leveraging assets and innovation via education and partnerships to foster prosperity

# Agenda

- What is it?
- Examples
- How has it been used
- Where and with Whom
- Actions & Results
- Plans for 2015

# Objective

• To present components of a statewide program, *Understanding Tourism for Michigan Communities (UTMC)*, with the idea of building interest in communities and representatives seeking a path to placemaking, community/ economic development, via tourism

- 2-3 Hour workshop (UTMC) facilitated by Extension Tourism Faculty intended to:
  - Increase knowledge of best practices to maximize assets
  - Increase awareness of existing community assets
  - Acknowledge tourism as a strategy for prosperity

- Understanding Tourism for Michigan Communities (UTMC):
  - Educate
    - Global, National, Statewide, and Local Figures (if available)
  - Build Awareness
    - New trends impacting Tourism
  - Begin Conversation
    - Sets the stage for examples and sharing ideas

#### **Educate:**



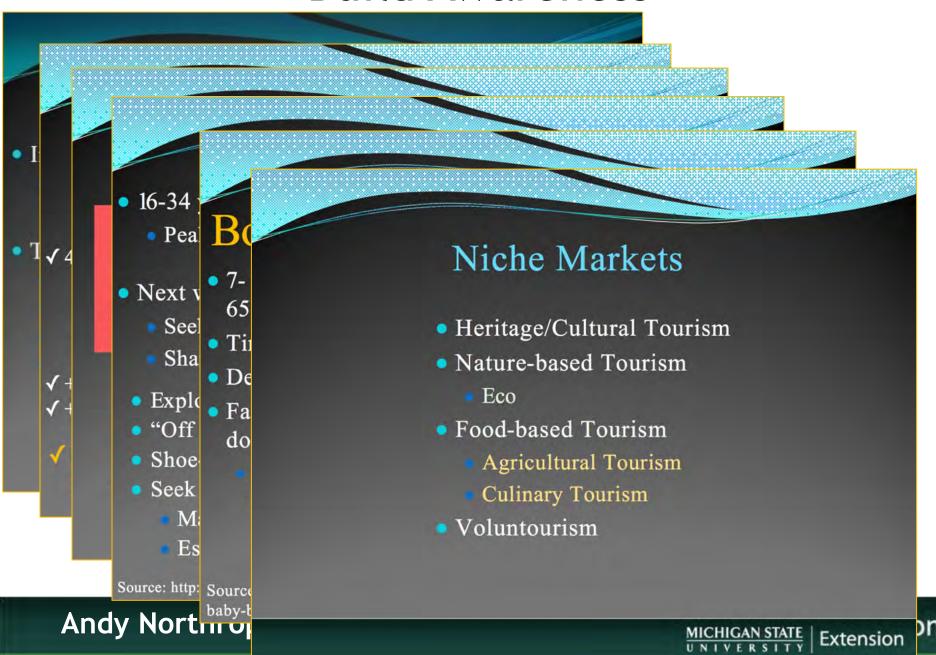
Andy Northrop, northro5@msu.edu

MICHIGAN STATE | Extension

- Understanding Tourism for Michigan Communities (UTMC):
  - Educate
    - Global, National, Statewide, and Local Figures
  - Build Awareness
    - New trends, magnitude of innovation and industry, new concepts to explore

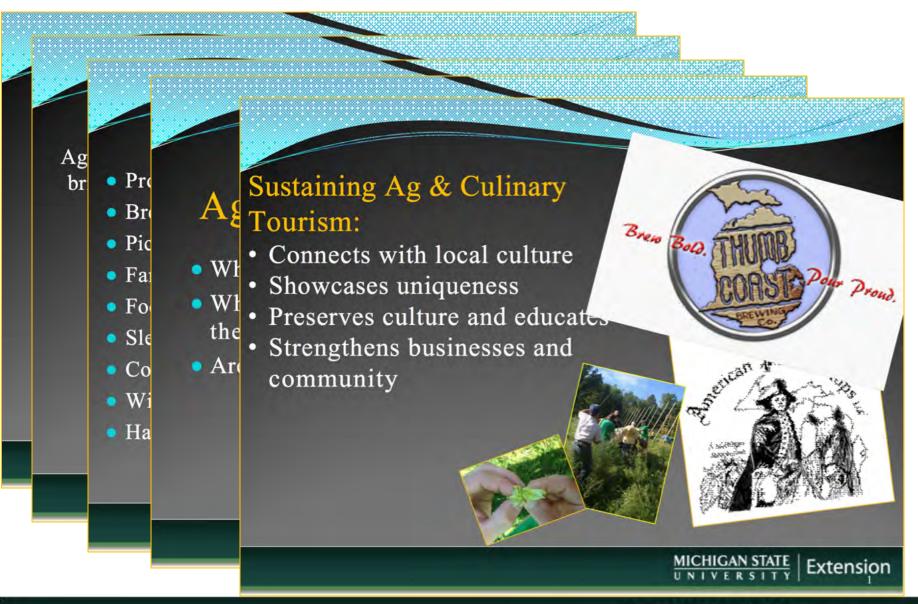
S

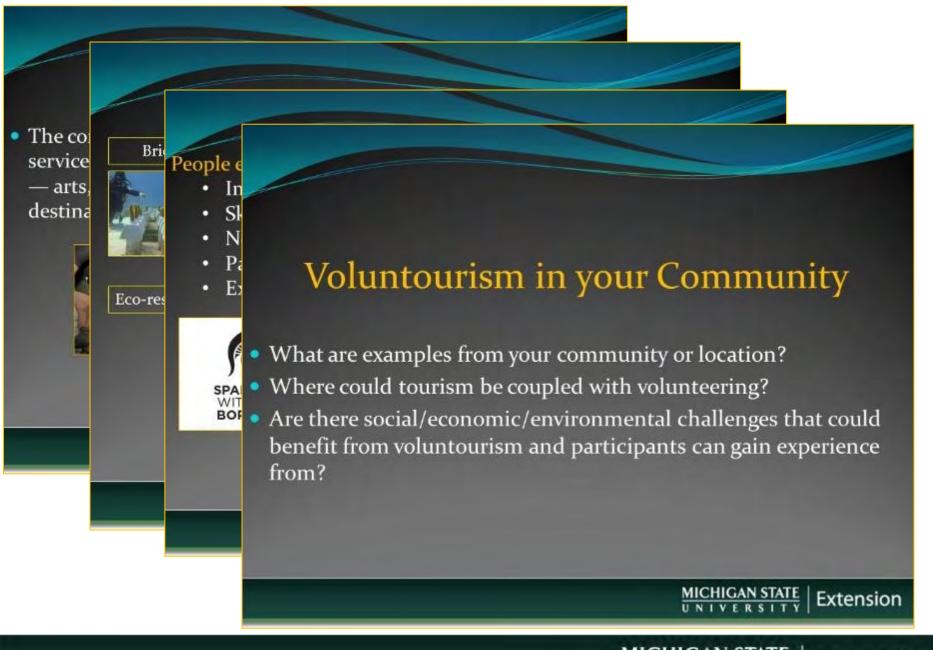
#### **Build Awareness**

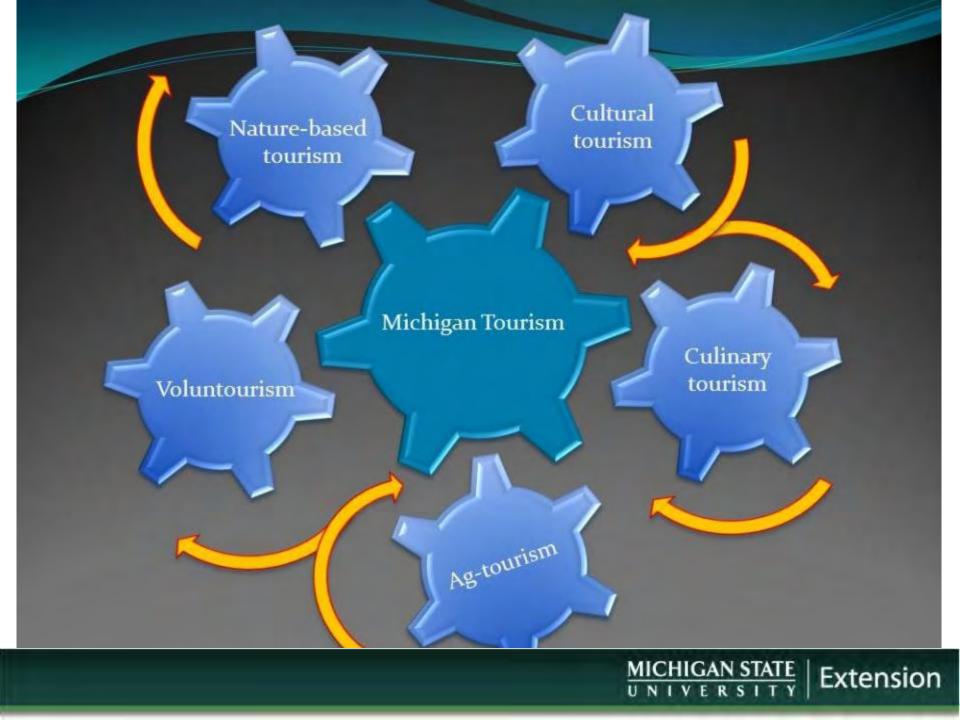


- Understanding Tourism for Michigan Communities (UTMC):
  - Educate
    - Global, National, Statewide, and Local Figures
  - Build Awareness
    - New trends, magnitude of innovation and industry, new concepts to explore
  - Conversation Starter
    - Sets the stage for examples, collaboration, innovation, partnership development

#### **Conversation Starter**







## How & Where was it used in 2014?

- Chamber of Commerce Events
- Civic Organizations
- City/Community Planner
- Community Events
- Interest Groups (Hops growers, Brewers)
- Open Invitation/General Public
- Colleges & Schools



- 7 programs
  - In person & online
- 150+ people reached across 16 counties & Canada
- %57 Women, 60% college grads, 34% some college
- People/Professions:
  - County Officials, Businesses, Faculty, City Planners,
    Entrepreneurs,
  - Residents (retirees, minorities, parents, young adults,

## Results:







Innovative tourism concepts & business ideas

Regular Committee Meetings in NE-Michigan & Thumb region

#### Future UTMC Plans...

- 2015 emphasis on:
  - Entrepreneurship via Tourism & vice-versa
  - Youth -> retention
  - International/Immigrant Communities
  - Connecting Community to Industry
- Incorporating more "sustainability" related education, facts/figures
- Understanding consumer "green" preferences and behavior
- Educating on the diversity and desires of international & national demographics
  - Millennials, Gen X, Boomers

MICHIGAN STATE | Extension

## Team 2<sup>nd</sup> Step Plans

- Apply First Impressions
  - Extension Program
    - Structured visitation unannounced by
      - Tourism team and/or partnering community members
  - Assessing Assets from Guests/Visitor Perspective
    - Ideas/ventures from UTMC
    - Rural Communities, Businesses, Tourism projects
  - Partnerships development
    - Report out on suggested changes, findings, etc.

Pilot Communities Wanted for 2015-2016!



#### Tourism Team, working Statewide for MI communities!

- Andy Northrop, Port Huron
  - <u>northro5@anr.msu.edu</u>
- Michelle Walk, Sault St. Marie
  - walkmich@anr.msu.edu
- Elaine Bush, Manistee
  - bushe@anr.msu.edu
- Bonnie Zoia, West Branch
  - zoiay@anr.msu.edu





